Quotable Quotes

We've been asking some of
Canada's top wound care leaders
a number of questions about their
personal experiences in wound care.
Their responses are both uniquely
theirs and share common wisdom.
Here are a few quotes. We hope they
challenge and inspire you.

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What is the most memorable thing a patient ever said or did?

"'Doctor, you saved my life.
Thank you.' That came from the two patients in the last month I had in my family medicine practice: one with acute leukemia, the other with renal cancer. That felt good."

—Richard Belley, MD, CMFC, BSc

"Making a donation to the hospital in my name seven years after we had provided her with care. It felt good to be remembered after all those years!"

—Sunita Coelho, RN

"There are so many patients I have been privileged to work with over the years, but the compliment I have received most often is 'thank you for being so thorough.' This is what I try to do every day regardless of how rushed I feel."

—**Robyn Evans,** MD, CCFP, IIWCC

"On the way out of the clinic, he stopped, looked down, straightened up, taller than when he came in. I never saw his face, but I know he was smiling inside and out. This truly is a positive outcome!"

—Brian Scharfstein, CPed (C)

"I have had many thank you cards and gifts. But what is most memorable are the everyday things. The smile you get from a patient who has been withdrawn. Spending time to get to know each patient as a person. The jokes and stories they tell you. Learning about who they were and are. Their history. Even when they trust you enough to tell you about the bad day they are having too."

—Deirdre O'Sullivan, BScPT, MCISC

"A patient told me that their whole life changed and that for the first time in years they had hope again after working with our team."

—Barbie Murray, BSCN RN MCISC

"Just seeing people getting back to living is most memorable. Sometimes they don't have to say anything—you just know you have made a difference in their lives."

—Marlene Varga, MSC, BSCN, IIWCC

"We named our boy after you."

—Kyle Goettl, RN, BScN, MEd, IIWCC